**Statement of Intent**

We are committed to providing a high standard of service to everyone. However, we recognise that there may be times when things go wrong. When this happens please tell us so that we can deal quickly with the problem. Please see the [DU Dance (NI) Complaints Procedure](http://www.dudanceni.com/wp-content/uploads/2020/08/DU-Dance-NI-Complaints-Procedure-2019-2020.pdf).